

Real Power



centre for
independent
living in kent

CiLK
Iam Access
Project

A combined approach to independent living for disabled people providing liberty, equality and independence.

CONTENTS

Welcome - Holiday ideas	Page 2
News on Personal Support	Page 3
Individual Budgets Report	Page 4
Membership	Page 5
KASS Self Directed Support (SDS) Living made easy Website	Page 6
Personalisation of Support Services	Page 7
DLA for visually impaired Department of Health Consultation	Page 8
Aids & Equipment	Pages 9 -10
Mobility and freedom	Page 11
Wheelyboat Trust	Page 12
Council Tax Reduction Scheme	Page 13
DDA Landmark accessibility ruling The RADAR Key Scheme	Page 14
Disabled Facilities Grant (DFG)	Page 15
Contacts	Page 16

Real Power
Newsletter

Summer
2009

Issue 3

The views expressed in this newsletter are not necessarily those of CiLK/Iam or WUG, and although every effort has been made to ensure that the information contained there-in is accurate and up to date, CiLK or WUG take no responsibility for any errors or omissions.

Welcome to our summer edition of Real Power. At last the warmer weather is here, so let's hope for the long hot summer we deserve! Enjoy Real Power, and any comments on what you would like to see more of are gratefully received.

Holiday Cottage Yorkshire

'Pound Cottage' is an ideal base for discovering Yorkshire. 15 minutes drive from York and its wealth of history, the Dales, moors, coast all within an hour's drive.



This modern cottage bungalow has 3 bedrooms, ensuite wet room, plenty of room to

manoeuvre and a wonderful relaxing atmosphere will help make your holiday a happy one.

Special September rate.

Tel: 01757 248203, or visit website:

www.southnewlands.co.uk

Tenerife St. Miguel

Scandinavian style chalet with Hydropool



overlooking sea. In the grounds of the chalet there is a highly qualified Physiotherapist available who trained in 1989, specialising in illnesses like MS, ME etc., additionally training in Traditional Chinese Acupuncture.

The bungalow sleeps 4 with 1 bedroom; sitting room with put-u-up; kitchen; bathroom with shower. There is a large garden facing South with Mount Teide behind.



Contact details:

UK: Maureen **(0044) 01223 316050**

Ten: Marianne **(0034) 666 523 409**

Eml: mariposa-fuente@hotmail.co.uk

Eml: majsanramon92@hotmail.com

News on Personal Support

The government's efforts to personalise social care services are failing to improve the lives of many disabled people, a report has found.

The report, by the Commission for Social Care Inspection (CSCI), looked at the quality, range and availability of social care services in the public, private and voluntary sectors.

It found that in general, the care services available to people who are entitled to support are better than they have ever been.

But it said that despite steady improvements, people with high support needs still experience an inflexible 'one-size-fits-all' model of care that is not geared towards their individual needs.

CSCI Chair Dame Denise Platt commended the government's ambition to transform the social care system. But she said that there was "a long way to go" to turn the government's policy into practice.

Dame Denise said: "People who need social care should be seen as individuals, first and foremost. The support they receive should be tailor-made, allowing people to live their lives as they choose." She added: "If we get it right for people with complex needs, it is likely that we'll get it right for everyone."

Heather Honour, Director of the Learning Disability Coalition, said that the increase in social care spend had failed to keep up with demand for services.

She added: "The harsh reality of this funding shortfall is being felt by people with a learning disability and their 'carers' across the UK, with some of our most vulnerable citizens having their support services reduced or withdrawn completely."

Sue Bott, Director of the National Centre for Independent Living said that

it was "relatively good news" that more than seventy three thousand people were receiving direct payments and almost five thousand were in receipt of individual budgets. But she said that those figures were "tiny" when set against the overall number of people receiving care services.

She said that more social care professionals needed to put service users at the heart of what they do and also that service users needed more support to access information about what they are entitled to.

She said that the high number of people in residential care made it difficult to avoid the conclusion that some people are there against their will.

Care Services Minister Phil Hope thanked CSCI for a "comprehensive" report.

He added: "We are investing over £500 million to tailor more services to individual needs. We will help councils spread best practice quickly so that more can share the benefits of personalising services."

Source: NCIL Newsletter

STOP PRESS

The Healthcare Commission, Commission for Social Care Inspection and the Mental Health Act Commission ceased to exist on 31 March 2009.

The Care Quality Commission is the new health and social care regulator for England.

Visit their website for more information at:

www.cqc.org.uk

‘INDIVIDUAL BUDGETS REPORT’

As many of you know, Individual Budgets are the latest development in what is usually referred to as ‘self-directed support’. Unlike Direct Payments, which are funded only by social services, Individual Budgets may be funded by various sources, including Access to Work and Supporting People. The Government say this is to give disabled people ‘more choice, flexibility and control over their personal care, as well as a better quality of life.’

NCIL supports the rollout of Individual Budgets and has been providing support to members and Local Authorities involved in the pilot schemes. A detailed evaluation of the Individual Budget pilots has now been published. To read the full report, go to:

www.dh.gov.uk/en/Publicationsandstatistics/Publications/PublicationsPolicyAndGuidance/DH_089505

or contact the DH Publications office on 0870 600 5522.

The report shows that Individual Budgets have brought positive change to the lives of most disabled people who took part. The report looks at experiences across particular groups. Individual Budgets were assessed as being especially effective for people with mental health problems, for younger physically disabled people and for people with learning disabilities.

As one lead officer stated:

‘People are actually living, not existing and they have stories that have changed the hearts and minds of not only the care managers but of the elected members.’

However, the report states that some older people did not find Individual Budgets easy to use and did not like the idea of managing their own support. NCIL thinks this could have been due to insufficient or inappropriate support being provided.

One misconception revealed in the review is that people who receive an Individual Budget must take on all the administration and all responsibility for managing the budget themselves. In fact, this need not be the case and the disabled person’s views should be central in deciding how – and by whom – Budgets are managed. The crucial point is that, however the budget is managed, it is the disabled person who decides how it is spent.

NCIL welcomes the report’s positive findings and hopes that present and future governments will honour its recommendations: In particular, we hope that further research will be undertaken to find out why some groups had a better experience of Individual Budgets than others...

Article continued on page 5

and how these challenges can be addressed.

We believe that work should begin immediately on the culture change recommended by the report so that inflexible service provider attitudes about social care 'boundaries' do not inhibit people's choice and creativity in the use of their Budget. We agree with the recommendation that support agencies need to develop new skills and new job roles in order to help people make the most of Budgets. Furthermore, we emphasise that CILs should be at the heart of these developments and have the resources and capacity to provide essential peer support and opportunities for sharing knowledge among disabled people.

NCIL is aware that some disabled people may find it difficult to believe that culture change and adequate resourcing will become a reality. NCIL hopes that Local Authorities will rise to the challenge and play their part in creating a social care sector fit for disabled people in the twenty first century'.

Source NCIL

CiLK Membership

As an organisation of disabled people, control rests with disabled people. This is achieved by a two-tier membership structure in which only disabled people can become full voting members.

Non-disabled allies are welcome to join as associate members and lend their support if they are in agreement with our stated aims. An elected Management Committee of full members manage and oversee the day-to-day affairs of the organisation on behalf of the membership.

Paid staff and volunteers, work on different projects and priorities, which are set by the management committee and line managed by the chairman or his/her deputy. Membership of CiLK is open to anyone aged 18 years or over who lives or works within the geographical boundary of the county of Kent, which includes Medway.

If you would like to become a member, or would like to become involved in the work of the organisation we would be delighted to hear from you so give us a call 01622 355777. You can also email us at: enquiry@cilk.org.uk or visit our website to print off an application form.

CiLK contact address is:

c/o British Red Cross HQ, Kent Area Office, 25 College Road, Maidstone, Kent ME15 6SX.

Kent Adult Social Services... Self Directed Support (SDS)

People have told us that they would like to direct their own support and have greater control over how they live their lives although not everyone wants the responsibility of employing staff or managing the money.

Kent Adult Social Services (KASS) is committed to “empowering people to identify, choose and control the support or care they need to live life as they want” as set out in the Directorate’s vision ‘Active Lives’. Government policy is equally clear about the need to transform social care and deliver personalised services with greater choice and control by 2011. This is set out in a number of government documents, but nowhere more clearly than in ‘Putting People First’ published in December 2007.

Self Directed Support (SDS) means:

- Better access to information, advice and guidance to support people in finding their own solutions
- People will be able to self assess with as much or as little support as they need to complete the assessment
- Everyone who is eligible for social care will have a personal budget and know what money they have to plan their support

- People will have control over the way the money is spent, so they can plan their own lives
- Providing people with as much or as little help in directing their own support and managing the money as they need.

For more information about Self Directed Support you can view our SDS factsheet at:

<http://www.kent.gov.uk/SocialCare/about-social-care/self-directed-support/>

Source KCC Website

Living made easy... Clear, practical advice and information on daily living equipment

The DLF has launched a new website aimed at simplifying the process of choosing daily living aids.

Living made easy has been launched by the Disabled Living Foundation (DLF), a charity which offers advice on daily living equipment for disabled people and enablers/carers.

Editors comment... the Living made easy website will enable users to compare products and make informed decisions about what might help them in their daily lives.

The Living made easy website is at www.livingmadeeasy.org.uk

PERSONALISATION OF SUPPORT SERVICES

Personalisation

Services adapted to suit your individual needs, giving choice and control.

Self Directed Support

This puts the individual in the driving seat. They can decide what support they need. It is client led. It enables individuals to take control over the support they need. Individuals can make their own decisions over their support needs.

Individual Budgets

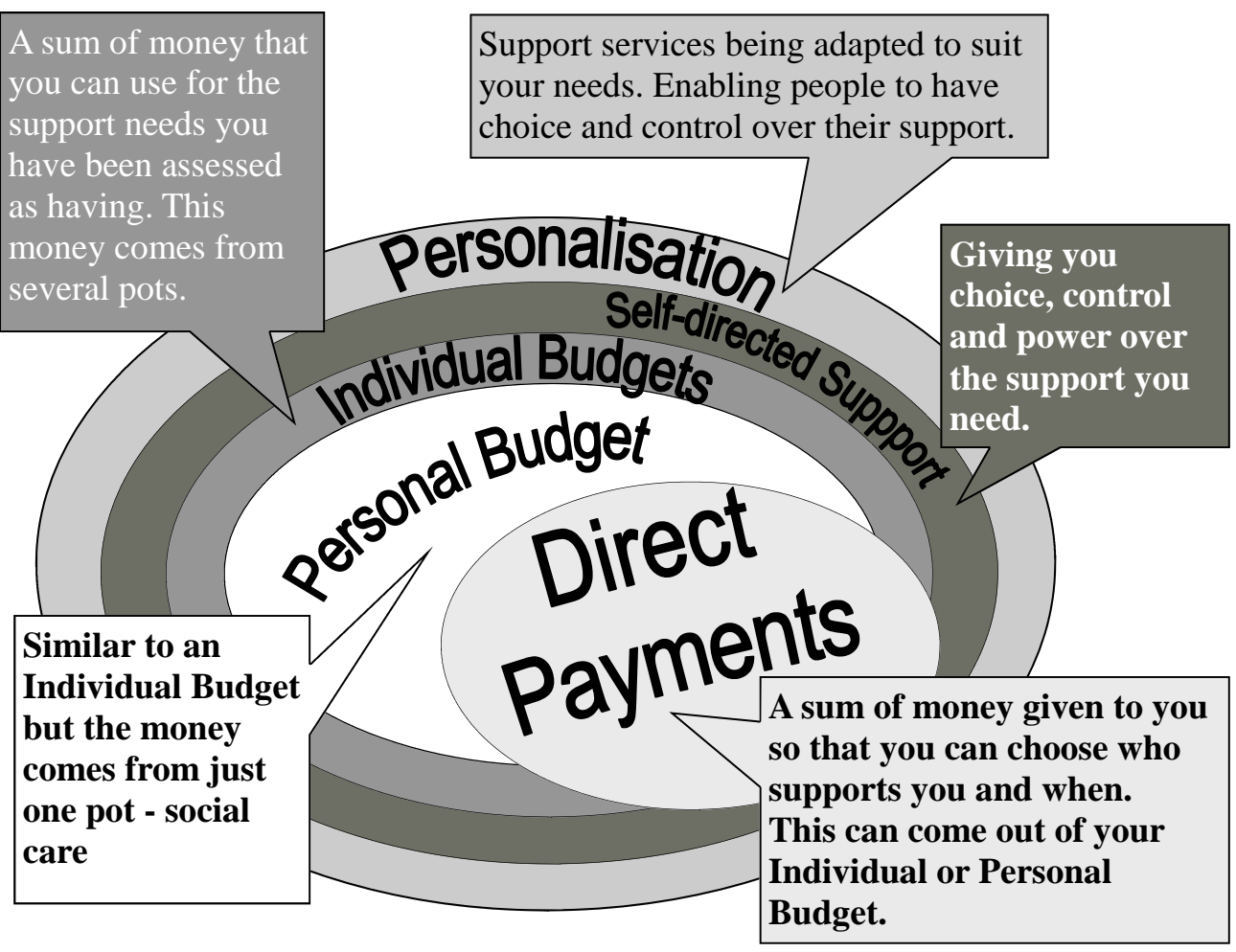
This is a pot of money that is given to an individual to purchase the support they need. The money comes from various sources including social care and health. The individual will know how much money they have to spend on the support services they require. They can use this money as a Direct Payment or to have other services.

Personal Budget

Similar to individual budgets but coming from one source - social care.

Direct Payments

This is money given to an individual so that they can purchase the support they need in the way they want to. Direct Payments can buy equipment, support from a PA or support from Agencies. It enables the individual to choose who they want to give them support, when and how.



Disability Living Allowance extended to visually impaired

Visually impaired people will be eligible to claim a higher rate of Disability Living Allowance (DLA) the Government has announced. Ministers made the announcement during the debate on the second reading of the welfare reform bill in the House of Commons after an amendment tabled by the Labour MP John Robertson was approved. It means that as of **2011**, severely visually impaired people claiming the lower rate of the mobility component of DLA will be able to claim the higher rate which is currently worth an additional £29 per week. DWP estimates suggest that around 20 thousand people would be eligible.



Doing Money Differently

Doing Money Differently is RADAR's new guide to dealing with personal finances while managing ill health, injury or disability (IID).

In these credit crunch times this guide will be really useful...

Phone RADAR for more details about obtaining a copy.

RADAR: 12 City Forum, 250 City Road, London, EC1V 8AF.

By phone: 020 7250 3222

Why not visit their website @

www.radar.org

Department of Health Consultation on the Fairer Charging Guidance in relation to personal budgets.

Councils looking to revise their charging regimes may want to await the outcome of a DH review of Fairer Charging guidance before implementing changes. DH is undertaking the review in relation to personal budgets as part of the work to help local authorities transform their social care systems. A national consultation on a proposed way of calculating a person's contribution to their personal budget began on 26 January 2009 and ended on 19 April.

We await their report with interest!

For further information Contact:
Department of Health,
Richmond House, 79 Whitehall, London SW1A 2NS
or telephone 020 7210 4850.

Wheelchair Users Group

RGK provide a wide range of wheelchairs that can cater for any lifestyle...

Whatever your requirements, whether you are a growing child, an active adult, or a less-active senior, RGK can make to measure something to suit everyone – order a brochure at www.rgklife.com

Their Online Shop is **NOW OPEN** where you can purchase wheelchair parts and accessories anytime you like - their online prices are at least **10% CHEAPER** than ordering over the phone...

A really useful wheelchair bag and rucksack available direct from their online shop to carry all your bits and pieces!!!



Wheelchair bag
Online price
£9.00



Wheelchair
Rucksack
Online price
£19.00

www.rgklife.com

MORE POWER TO YOUR ELBOW

Is now available, from Gerald Simmonds Healthcare their new e-motion M15 is the latest version of the e-motion powerdrive from Alber, combining ease of mobility with therapeutic benefit. e-motion M15 fits most



commercially available manual wheelchairs and requires minimal effort to push. You can travel longer distances in your own manual wheelchair, negotiating slopes and ramps easily and without assistance. State of the art lithium-ion batteries give massively increased range - up to 15 miles depending on conditions.

For more details or to arrange a demonstration, call **FREE** on **0800 220975**.

www.thewheellife.com

The Wheel Life Guide website provides a directory of information on all leisure and lifestyle activities for the wheelchair user. They have information on sports activities, Clothes designed with the wheelchair user in mind, holiday locations, dating, theatre & arts companies, new wheelchair designs and much much more.

*Visit their site now...
and find something new today!!*

Introducing NUDrive

NuDrive is the innovative new lever-drive propulsion accessory for manual wheelchairs, providing more mobility and improving physical well-being.



With NuDrive you don't need to propel your chair by gripping the wheel rims by hand; instead, you can propel yourself forwards, backwards, manoeuvre and brake, simply by pushing the levers.

Existing clinical research indicates that lever-drives shift the shoulder loading and can reduce shoulder degradation and injury. NuDrive makes the benefits of lever-drives available to wheelchair users at an affordable price; simply attach the NuDrive mobility aid to your existing chair and start enjoying greater independence today.

NuDrive Benefits... Reduces the force needed to self-propel by up to 40% - Protects hands and wrists, and improves hygiene - Improves posture - Reduces the

risk of shoulder degradation and injury by shifting shoulder loading - Easily attaches to almost any manual wheelchair with 24" metal spoked wheels - Lightweight Drive Units (1.5kg) and Wheel Adaptors (1.1kg) can be transported easily - Great both indoors and outdoors, on normal or difficult terrain.

NuDrive consists of two Drive Units and two Wheel Adaptors; one pair for each wheel. Its 'Snap-Lock' technology allows the Wheel Adaptor to be fitted in seconds, without altering any of the wheel configurations. Once in place, the lightweight design adds no width and can be left unobtrusively positioned on the wheel also allowing unhindered removal of the wheels for transport. When you want to use NuDrive, the Drive Units can simply be clicked into place and then removed when finished.

NuDrive enables easier forwards and backwards propulsion, manoeuvring, and braking and features an inclusive control system that requires no hand or finger dexterity - all control is achieved through simple arm and shoulder movements.

NuDrive Wheelchair Lever Drive Propulsion Attachment costs - £395.00 (ex VAT) or **£454.25** (inc VAT)

Available from EPC Wheelchairs

TELEPHONE: 01252 547939

FAX: 01252 377588

EMAIL: sales@epc-wheelchairs.co.uk

ADDRESS:

43 Alexandra Road, Farnborough, Hampshire, GU14 6BS.

You can visit their showroom or give them a call. They are open between 9:30am - 5pm Monday to Friday (Saturday by appointment only). Their sales team will happily answer any questions you may have.

Mobility and freedom

Mobility outside the home is vital for independence, particularly for disabled people and also older people with mobility difficulties. The Mobility Centre, which is an accredited member of the Forum of Mobility Centres, offers assessment, the opportunity for product trial, training and advice. We sell nothing except our expertise.

Being able to drive gives us independence and freedom. When a medical condition means that it is best not to drive for a while it can be difficult getting back behind the wheel. When you feel ready, a practical assessment will provide you with the information you need to decide whether it is possible to return to driving safely. For non-drivers, help to achieve independent local mobility as a passenger or through use of a 4mph pavement vehicle such as a scooter or powered wheelchair can make all the difference.



Queen Elizabeth's Foundation for Disabled People is a registered charity No 251051 and a company limited by guarantee.

Contact details:

Mobility Centre, Damson Way, Fountain Drive, Carshalton, Surrey SM5 4NR
For more information, please contact

Tel: **020 8770 1151**, Fax: **020 8770 1211** or
Email: info@mobility-qe.org

Self-catering holiday bungalow Number 31 is a wheelchair accessible self-catering bungalow in Christchurch, Dorset.



It sleeps up to six with 2 bedrooms and sofa bed in lounge. The main bedroom has a ceiling hoist and bed raiser to one of the single beds. The bathroom also has a ceiling hoist to both wheel-in-shower and Clos-o-mat toilet, with drop down seat in the shower plus separate shower chair.

All appliances are accessible to wheelchair users in the low-level kitchen. There is ample off-road parking and a level access garden with large patio. The tariff includes electricity, gas, a set of bed linen, towels and tea towels. The owner welcomes Guide and Assistance dogs but cannot accept other pets.

Christchurch is a lovely market town, that is relatively flat with a number of accessible shops and places to eat. The owner is a wheelchair user and has plenty of local knowledge regarding access to the area. It is within easy reach of local beaches, the New Forest, Salisbury, Southampton and the World Heritage sites of Stonehenge and the Jurassic Coast of Dorset.

For details on availability and cost, telephone **01202 481597**, or

E-mail: info@31aha.co.uk

Website: www.31aha.co.uk

The Wheelyboat Trust.....

is a registered charity dedicated to providing disabled people with the opportunity and freedom to enjoy waters large and small all over the UK. Our role is to help and encourage venues open to the public to acquire Wheelyboats for their disabled visitors and to help groups and organisations acquire Wheelyboats for their own use.

Our vision is straightforward - open access for disabled people on waters everywhere via a range of Wheelyboat models to meet everybody's needs.

Whether it's for the scenery or wildlife, sport or recreation, education or rehabilitation, lochs, reservoirs, lakes, ponds, rivers and canals are a



magnet to millions of visitors throughout the year.

However, by their very nature, access on and around these waters for wheelchair users and others with

limited mobility is very much restricted. But our specially designed Wheelyboats overcome all the difficulties.



Wheelyboats provide their disabled users with the dignity of their own independence: they make the entire water accessible, are simplicity itself to board via the roll-on, roll-off bow ramp and the level deck provides access to every corner of the boat including the helm.

If you require more information about the work of the Trust, or if you would like to explore the possibility of obtaining a Wheelyboat including arranging a demonstration, please contact: **Andy Beadsley – Director by email at info@wheelyboats.org** or telephone 01798 342222

Disability Information Services Kent

offer a **FREE** and confidential information service for disabled and older people, their enablers/carers and health and social care professionals. Also helps with benefit forms etc...

Telephone 01303 226464

Council Tax Reduction Scheme

The council tax reduction scheme (also known as the disabled band reduction discount) is administered by your local authority.

What is the Council Tax Reduction Scheme?

You can get a reduction if you or any other resident in your household has a permanent disability. Your local authority can let you know more about what they mean by permanent disability. You must meet at least one of the three following conditions:

1 You have an additional bathroom or kitchen needed by the disabled person

2 You have a room (other than a bathroom kitchen or toilet) needed by and predominately used by that person

3 You have enough space in that dwelling to use a wheelchair indoors

There is no clear definition about who is considered as being substantially and permanently disabled, although it is clear it includes people who have become disabled in later life.

Equally there is no clear definition of what it means for the disabled person to need the room for a wheelchair, except that it must be essential or of major importance to his/her wellbeing, by reason of the nature or extent of his/her disability.

The council tax reduction scheme is not limited to dwellings specially constructed or adapted to provide a room or wheelchair space.

If you are entitled to a reduction your council tax will be reduced to the next band down. If you are on the lowest band, this will be reduced by one sixth.

How do I make a claim?

Contact your local authority for an application form. The person liable for the council tax has to make the application. Your local authority may have a welfare liaison officer who can advise you further.

If you think you may have been eligible for a disability reduction in the past, you may be able to get this backdated. At present there is no time limit to this.

How do I make an appeal?

If you want to appeal, then contact your local council in the first instance (there is no time limit for lodging an appeal)

If your appeal is unsuccessful you can make a further appeal, to the valuation tribunal (your local council, can let you know more about this)

Time limits apply to the second appeal and the tribunal will advise you of what they are.

Disability Discrimination Act

News - Friday 16th January 2009 saw a landmark accessibility ruling for disabled people.

In the first ruling of its kind, a judge has ordered the Royal Bank of Scotland to install a lift so that a wheelchair user can have the same access as any other customer.

'It is unlawful for businesses and public bodies to treat disabled people less favourably. But since the Disability Discrimination Act came into force in 1995, a judge has never before ordered an injunction to force an organisation to make physical changes to its property so that disabled people can gain access.'

'Mr. Allen's case will help ensure that a great number of disabled people in Britain are able to access goods, facilities and services. His case was taken with the support of the Commission and he was represented by the Sheffield Law Centre.'

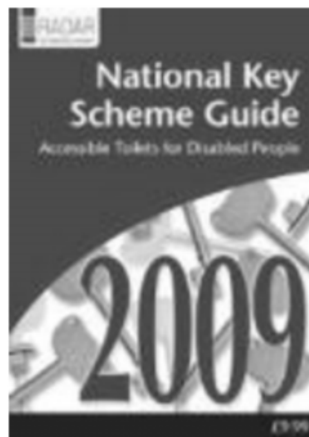
A bank that failed to provide wheelchair access for a disabled customer has been ordered by a court to install a platform lift and pay him compensation.

On one occasion, David Allen, aged 17, had to discuss his current account details outside the Royal Bank of Scotland's Church Street branch in Sheffield because he could not access the building.

The bank also suggested that Mr Allen use the nearest accessible RBS branch, which was around 10 miles away from his home.

Judge Dowse of Sheffield County Court ruled that the Bank discriminated against Mr Allen by not providing physical access to wheelchair users in its Church Street branch, and that the bank made no serious attempts to make the branch accessible to wheelchair users as required under the law.

The judge granted Mr Allen an injunction ordering the bank to install wheelchair access at its Church Street branch. RBS was also ordered to pay £6,500 to Mr Allen as compensation.



The RADAR Key Scheme (NKS) offers

independent access to disabled people to around 8,000 locked public toilets around the country.

The Radar Key

Scheme enables these toilets to be locked, to prevent vandalism and misuse. This Premium easy-turn Radar key has an extra wide head, making the key very suitable for people who find them difficult to turn.

The Radar Key scheme is often called the National Key Scheme. RADAR, the governing charity, would like all providers of accessible toilets to keep their disabled toilets unlocked if at all possible.

However, due to vandalism, more often than not these radar keys are an essential item. RADAR keys are available to purchase from most local council offices.

RADAR: 12 City Forum, 250 City Road, London, EC1V 8AF.

Phone: 020 7250 3222

Fax: 020 7250 0212

Minicom: 020 7250 4119

Email: radar@radar.org.uk

Website: www.radar.org

The 2009 Guide costs **£12.95** inc postage and packing. Order online or order direct from RADAR at the above address.

Disabled Facilities Grant (DFG)

Government Announce Improvements to the DFG programme that include:

- The DFG budget has been immediately increased by 20 per cent, taking the annual budget up to £146 million in 2008-09. The budget increases to £156 million in 2009-10 and then to £166 million in 2010-11. Over the next three years the total funding increase is £45 million, representing an increase of 31 per cent in funding.
- Maximum grant limit will be raised to £30,000 from April 2008. The maximum amount of grant available for a mandatory DFG increases from £25,000 to £30,000. The grant limit will be kept under review, subject to further resources.
- From April 2008 DFG applicants claiming council tax benefit, housing benefit and tax credits for those on low incomes will no longer be required to provide any further financial information in addition to these benefits.
- People in receipt of working tax credit and child tax credit will no longer have these payments counted as income in the DFG means test from April 2008.
- From April 2008 the legislation has been changed making access to gardens a specific criterion for entitlement for the grant, where this is reasonable and practicable.
- Communities and Local Government will provide new national funding through the National Strategy for Housing in an Ageing Society for rapid repairs and minor adaptations from 2009, to enable around 125,000 more older people per year to get help with minor adaptations and repairs when they need it.
- Communities and Local Government are commissioning Foundations, the national co-ordinating body for Home Improvement Agencies (HIAs), to undertake the 'Future Home Improvement Agency project', drawing on expertise from within the sector and beyond to develop a service which will offer more and better housing options as well as more predictable and sustainable services for all potential clients.

EDITORS NOTE

The proposal to change the DFG to Accessible Homes Grant will not be taken forward at this time. The Government intend to revisit this, linked into work on the DFG application form and means test.

NEXT EDITION

If you have any articles or stories that you would like to be included in the next 'Real Power' newsletter then please contact the CiLK office.

Please make sure that articles and stories reach us by September 30th 2009

The views expressed in this newsletter are not necessarily those of CiLK/Iam or WUG, and although every effort has been made to ensure that the information contained therein is accurate and up to date, CiLK or WUG take no responsibility for any errors or omissions.

CiLK

Contact Details:

Centre for Independent Living Kent
c/o British Red Cross HQ
25 College Road

Maidstone

Kent ME15 6SX

Tel: 01622 355777

Fax: 01622 690012

Email: enquiry@cilk.org.uk

Website: www.cilk.org.uk

CiLK Iam is a RADAR Member

CiLK is registered as a charity, (Number 1107079) and is a Company Limited by Guarantee (Number 4854897), with no shareholders

CiLK is run, controlled and managed by disabled people.

CiLK is a full member of the National Centre for Independent Living (NCIL).



Contact Details:

Wheelchair Users' Group

Shop 21, Second Floor
Bouverie Place Shopping Centre
Alexandra Gardens
Folkestone CT20 1AU

Tel: 01303 226500

Email: wchairuser@aol.com

Member of RADAR, NFSUK
& CASE Kent

Registered Charity 1064955

**SMITHS
CHARITY**



**Iam
Access
Project**

**Lloyds
TSB
Foundations**